























Housing Management - Underoccupation Welfare Reform

Actions being taken: Specific

- Restructure of Housing Department to include Financial Inclusion Officer, extra Mental Health Housing Support Officer, Social Worker and dedicated Income Recovery Team.
- Housing Management to contact all tenants affected by underoccupation (this is thought to be around 463 households in total 8.6% of tenants) and offer an appointment with their housing officer to discuss ways of tackling.



Housing Management - Underoccupation Welfare Reform - Advice

Staying and making up the shortfall in rent

Cover the shortfall from personal income

- Offer/refer for budgeting and debt advice and discuss opening a bank account/Credit Union
- Try to increase hours of work
- Take in a lodger
- Apply for Discretionary Housing Payment
- Assistance in moving
- Mutual Exchange Homeswapper.co.uk and possible separate exchange list between RSL landlords
- Homes4Wiltshire Bandings to be revised so underoccupiers in higher band
- Private Sector Claim local housing allowance to cover rent









